BAR COUNCIL OF KERALA

NOTICE INVITING QUOTATIONS

For Cloud Infrastructure, CSP Subscription Management, Migration, Managed Services, Security Monitoring and Technical Support

NIQ No.: BCK/IT/CLOUD/2026-27/01 Date: 02.11.2026

1. INVITATION

The Bar Council of Kerala invites sealed quotations from **Authorized Cloud Solution Providers (CSPs), Cloud Solutions Partners, System Integrators, and Cloud Managed Service Providers** for providing Cloud Infrastructure Services, CSP Subscription Management, Migration Support, Security Services, Backup Services, Monitoring Services, and Managed Technical Support for the Council's existing e-Governance platform and associated cloud infrastructure.

The selected bidder shall provide equivalent or higher specifications than the existing cloud deployment and ensure uninterrupted operation of all production services during the contract period.

2. OBJECTIVE

- The Bar Council of Kerala is operating its e-Governance platform and associated applications on Cloud Infrastructure. The Council intends to obtain competitive quotations for:

- Cloud Infrastructure Services
- CSP Subscription Management
- CSP-to-CSP Migration Support
- Infrastructure Monitoring
- Security Management
- Backup and Disaster Recovery Services
- Technical Support Services
- Cost Optimization and Advisory Services
- Dedicated Account Management

3. SCOPE OF WORK

The selected bidder shall provide end-to-end cloud services including subscription management, infrastructure support, monitoring, backup management, security administration, technical support, and migration assistance.

The services shall include but not be limited to the following:

A. Cloud Subscription Management

- Cloud Service Provider (CSP) subscription administration.
- Billing and subscription management.
- License management.
- Cost monitoring and optimization.
- Monthly utilization reporting.
- Dedicated Account Manager.

B. Migration Services

- CSP-to-CSP Migration.
- Subscription transfer assistance.
- Migration planning and execution.
- Preservation of existing configurations.
- Retention of existing IP addresses wherever technically feasible.
- Rollback support.
- Zero or minimal service interruption migration.

The existing proposal indicates that all resources, virtual machines, IP addresses, settings and resource locations shall remain intact during migration.

C. Managed Cloud Services

- Virtual Machine Administration.
- Database Administration.
- Storage Administration.
- Network Administration.
- Capacity Planning.
- Patch Management.
- Performance Optimization.
- Monthly Health Check Reports.

D. Security Services

- Cloud Security & Defender Administration.

- Security Monitoring.
- Threat Detection.
- Compliance Monitoring.
- Security Posture Management.
- Security Incident Response Support.

E. Backup and Disaster Recovery Services

- Cloud Backup Management.
- Backup Monitoring.
- Recovery Testing.
- Disaster Recovery Assistance.
- Backup Reporting.

F. Monitoring Services

- Cloud Infrastructure Monitoring Configuration.
- Infrastructure Monitoring.
- Availability Monitoring.
- Alert Management.
- Performance Analytics.

G. Technical Support Services

- 24×7 Technical Support.
- Email Support.
- Phone Support.
- Incident Management.
- Escalation Management.
- Architecture Advisory Support.

The service provider shall provide support services similar to those offered under CSP managed services including unlimited support tickets, cloud architecture optimization recommendations, technical support, architecture support, and dedicated account management.

4. TECHNICAL REQUIREMENTS

The bidder shall quote for infrastructure equivalent to or better than the following existing cloud deployment.

Annexure – A

Existing Cloud Infrastructure Baseline

Sl. No.	Service Category	Service Type	Technical Description
1	Compute	Virtual Machine	4 vCPU, 16 GB RAM, MS Windows Server OS License Included, Reserved Instance / Committed Usage (1 Year)
2	Storage	Premium SSD Disk	P10 Managed Disk, LRS Redundancy
3	Storage	Premium SSD Disk	P15 Managed Disk, LRS Redundancy
4	Database	Managed SQL Database	Single Managed Database (MS SQL Server), General Purpose, 1–2 vCore, 250 GB Storage, Disaster Recovery Enabled
5	Networking	Application Gateway	Web Application Firewall (WAF) V2, 730 Gateway Hours, 1 Compute Unit
6	Networking	Public IP	Standard Static Public IP Address
7	Storage	Cloud Object Storage	General Purpose V2, RA-GRS Redundancy, Hot Tier, Approx. 196 GB Capacity
8	DevOps	Azure DevOps	10 Basic Plan Licenses, Hosted and Self-Hosted Pipelines
9	Monitoring	Cloud Infrastructure Monitoring	Monitoring and Alerting Services
10	Networking	Bandwidth	Data Transfer Services
11	Security	Cloud Security Posture Management	Security Posture Management
12	Backup	Cloud Backup	Protected VM Backup with ZRS Redundancy

The above infrastructure is presently estimated at approximately **₹1,00,000/- per month** exclusive of taxes.

5. ELIGIBILITY CRITERIA

The bidder shall:

1. Be an Authorized CSP / Solutions Partner for the offered Cloud Provider.
2. Have minimum three (3) year's experience in Cloud Infrastructure Services.
3. Have successfully implemented or managed at least three Cloud Infrastructure projects.
4. Possess valid GST Registration.
5. Possess PAN and statutory registrations.
6. Have a dedicated Cloud support team.
7. Submit documentary evidence of Cloud Provider partnership status.

6. SERVICE LEVEL REQUIREMENTS

Service Parameter	Requirement
Critical Incident Response	Within 1 Hour
High Severity Incident	Within 4 Hours
Medium Severity Incident	Within 8 Hours
Normal Incident Response	Within 24 Hours
Service Availability	99.9%
Monitoring Coverage	24 × 7
Support Availability	24 × 7

7. DOCUMENTS TO BE SUBMITTED

Technical Bid

- Company Profile
- Cloud Provider CSP/Partner Certificate
- GST Registration Certificate
- PAN Card
- Client References
- Similar Project Experience Certificates
- Support Escalation Matrix
- Service Delivery Model

ANNEXURE – B

FINANCIAL BID FORMAT

Sl. No.	Service Type	Description	Monthly Cost (₹)	Annual Cost (₹)
1	Virtual Machine	Compute Infrastructure Service		
2	Premium SSD Storage P10	Managed Disk Service		
3	Premium SSD Storage P15	Managed Disk Service		
4	Managed SQL Database	Managed Database Service		
5	Application Gateway WAF	Web Application Firewall Service		
6	Static Public IP	Networking Service		
7	Cloud Object Storage	Storage Service		
8	DevOps Platform (Optional)	DevOps Platform Service		
9	Infrastructure Monitoring	Monitoring Service		
10	Bandwidth	Data Transfer Service		
11	Cloud Security Posture Management	Security Service		
12	Cloud Backup	Backup Service		
13	CSP Subscription Management	Subscription Administration		
14	Managed Cloud Services	Cloud Operations Support		
15	Security Monitoring Services	Security Operations		
16	Technical Support Services	24×7 Technical Support		
17	Dedicated Account Management	Account Management Service		
18	Migration Charges (One Time)	CSP-to-CSP Migration Services		
Total (Excluding GST)				

8. SUBMISSION OF QUOTATIONS

The quotation shall be submitted in a sealed cover superscribed:

"Quotation for Cloud Infrastructure, CSP Subscription Management, Migration and Managed Services"

and addressed to:

The Secretary
Bar Council of Kerala
High Court Campus
Kochi – 682031

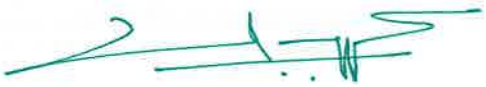
9. LAST DATE FOR SUBMISSION

Last Date: 07.11.2026
Time: 4:00 PM

10. GENERAL CONDITIONS

1. The Bar Council of Kerala reserves the right to accept or reject any or all quotations without assigning any reason.
2. The Council may negotiate with the lowest responsive bidder.
3. The quoted rates shall remain valid for a minimum period of 90 days.
4. All prices shall be quoted exclusive of GST.
5. The successful bidder shall provide services in accordance with Cloud industry best practices.
6. Payment shall be made subject to satisfactory performance and submission of valid invoices.

Secretary,



Bar Council of Kerala
High Court Campus, Kochi – 682031